CONDITIONS FOR DELIVERIES
to Nomeco A/S (pharmaceuticals)

As a Supplier to Nomeco, you are expected to comply with the directives outlined below regarding the delivery of *pharmaceuticals* to Nomeco. These Conditions for Deliveries (CfD) are designed to ensure efficient goods reception, storage and distribution of your products – helping to minimise the risk of errors and reduce time to market.

If you have any questions about these conditions, please contact Nomeco Commercial Affairs at wholesale@nomeco.dk.

Failure to comply with the conditions may result in fees in accordance with Nomeco's current price list.

1. Information required before delivery

1.1 The Supplier must inform about any new product via productinfo@nomeco.dk using the template available at Suppliers | Nomeco.dk. This information must be submitted at least 13 days before the product is registered with the DKMA[1]. For products classified as dangerous goods, the Supplier must provide a safety data sheet in accordance with applicable regulations[2]. For Suppliers without a Danish VAT number (CVR), packaging data must be provided in accordance with the Extended Producer Responsibility (EPR) requirements, using the packaging data sheet template available at Suppliers | Nomeco.dk.

1.2 The Supplier's delivery site must be approved and registered with Nomeco prior to any delivery. The Supplier is responsible for ensuring that Nomeco always has an up-to-date list of delivery sites that have been approved by the Supplier and are used for deliveries to Nomeco ("Approved Sites"). A disclosure document can be requested by contacting wholesale@nomeco.dk.

1.3 For deliveries containing pharmaceutical products arriving to Nomeco from outside Denmark, the relevant control report per batch must be uploaded in "Document Portal" at least 48 hours prior to delivery.

1.4 If the Supplier is granted access to the "Document Portal", an Administrator must be appointed – preferably a Qualified Person, Qualified Person Delegate, Responsible Person, or another individual responsible for quality. The Administrator must confirm access rights for any Supplier personnel in the Document Portal. A yearly review of the user access *must* be performed based on a list generated by Nomeco to the Supplier. If an import control must be performed for pharmaceuticals delivered to Nomeco from outside of Denmark, Nomeco will perform an import control on behalf of the Supplier and according to Nomeco's current price list.

1.5 If applicable, the Supplier is responsible for updating the EMVS with their appointed "Designated Wholesaler."

1.6 The Supplier is responsible for uploading serial numbers to EMVS and ensuring they are available in the national system (DMVO) upon delivery of the products to Nomeco.

[1] Please be advised that physical products to be handled and shipped by Nomeco must not exceed the specified dimensions. For ambient products, the maximum allowable dimensions are H265*W408*D265 cm., while cold products must not exceed H160*W300*D185 cm.
[2] ADR: for road transportation, IMDG: for international sea transportation, RID: for international railway.

2. Purchase Order Processing

2.1. Ordering

2.1.1. Nomeco typically places orders via EDI, in which case the Supplier will receive the order through the same channel. The Supplier is required to confirm the order without delay via the same channel. If the order cannot be fulfilled, the Supplier must immediately inform Nomeco and provide the expected delivery date for the unavailable products.

2.1.2. Orders are placed at intervals and in quantities that reflect the forecasted demand for the Supplier's products, based on Nomeco's and the pharmacies' projections. If the Supplier disagrees with the quantities ordered or finds them inconsistent with expectations, they are encouraged to contact Nomeco's Purchasing Department for clarification at purchase@nomeco.dk.

Order types

Order type	**Definition**
Normal Order	Orders placed according to a separately agreed ordering and delivery schedule
Tender Order	Orders of products classified as A, B, or C in the Medicinpriser tender system during the two-week tender period ("Tender Products")
Rush Order	Orders requiring urgent delivery

2.1.3. The Supplier must regularly inform Nomeco's Purchasing Department of the number of packages per Nordic item number – including quantities in each convenience pack, transport carton, pallet, and pallet layer. Based on this information, Nomeco will aim to place orders in whole units, such as full cartons, pallets, pallet layers, or multiples of convenience packs

2.1.4. Nomeco may place separate orders for each of its distribution centres or issue a single consolidated order for central delivery.

2.2. Fill Rate

2.2.1. The Fill Rate is Nomeco's measure of the Supplier's ability to deliver the full ordered quantity on time. It is calculated per item number and per purchase order line, separately for each distribution center.

The Supplier must deliver all items included in one order in a single delivery and achieve a minimum fill rate of 97%.

2.3 Back Orders

2.3.1 The Supplier must inform Nomeco's Purchasing Department as soon as possible if a product is on back order or, for any reason, cannot be delivered in full or in part by the agreed delivery date.

2.3.2. Back orders shall be delivered to Nomeco without undue delay. Nomeco must be informed of the revised delivery date. Please note that this information will be shared with Nomeco's customers.

2.3.3. Nomeco reserves the right to cancel back orders and/or delayed deliveries, in whole or in part.

2.3.4 An overview of the Supplier's open orders at Nomeco is available in "Open Orders"[3]. It is the Supplier's responsibility to stay informed about own open orders and ensure that Nomeco is promptly provided with an expected delivery date for registration in the system.

Please note that the expected delivery date must reflect the actual delivery date to Nomeco. The currently registered expected delivery date can also be found in "Open Orders".

[3] The Open Orders platform is scheduled for launch in 2025 with Supplier onboarding taking place throughout the rollout.

3. Inbound Delivery Timing and Scheduling

3.1. Time of Delivery

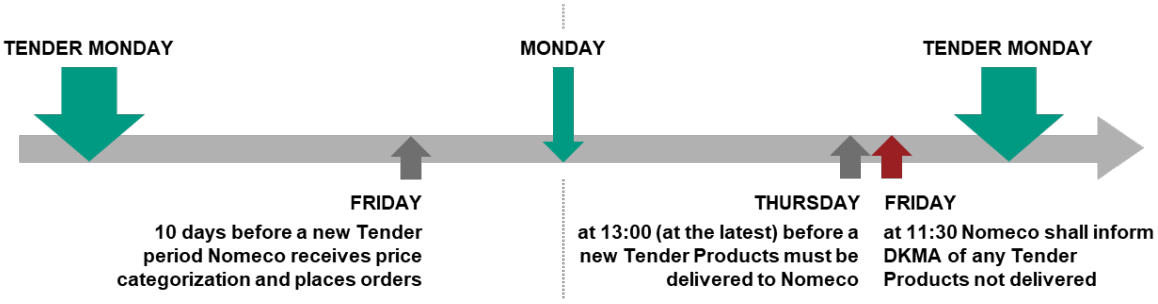
3.1.1. Products shall be delivered to Nomeco in accordance with an individual delivery schedule determined by Nomeco's Purchasing Department. This schedule will be agreed with the Supplier to ensure alignment with Nomeco's internal flow and operational requirements. As a minimum, the schedule must include at least one delivery day per week. If no separate delivery schedule has been agreed upon, the Standard Delivery Schedule below shall apply.

Deliveries must always follow the delivery dates specified on the purchase orders. These dates are set to match Nomeco's internal logistics flow and must be strictly followed. For Tender Orders, Thursday at 13:00 in the week prior to a new price list taking effect is considered the absolute latest deadline for any outstanding back orders. This is not a general delivery day unless stated as a requested delivery date and must only be used for completing pending quantities from previously placed orders.

Standard Delivery Schedule

Order type	**Delivery lead time**	**Latest delivery**
Normal Order	Maximum 2 business days	Monday-Friday 7:00-15:00 (except public holidays)
Tender Order	Maximum 4 business days	No later than Thursday 13:00 - the week before a new price list (except public holidays where delivery should be Wednesday)
Rush Order	Within 24 hours from time of order unless otherwise agreed	Monday-Friday 7:00-15:00 (except public holidays)

3.1.2. If a delivery is delayed or for other reasons cannot be delivered within these hours, Nomeco's Purchase Department shall be contacted. Nomeco's Purchase Department will decide whether the products are to be delivered the relevant day or if they have to wait until the following day.



3.1.3. Delivery of Tender Products on the Friday following the tender deadline and before a new official price list takes effect must be pre-approved by Nomeco's Purchasing Department no later than Thursday. Deliveries of Tender Products made on that Friday without prior approval may be rejected upon receipt.

4. Delivery Documentation

4.1. Delivery Note

4.1.1. Each delivery shall be accompanied by at least one delivery note, which must be clearly marked and visibly placed on the physical shipment. An additional separate delivery note must be provided for products requiring ambient, cold and frozen storage.

4.1.2. As a minimum, the following shall be clearly stated on the delivery note:

- Package item number (typically the Nordic item number)
- Name, pharmaceutical form and strength of the product
- Batch number (must match the one coded in the 2D data matrix, if covered by FMD)
- Expiry date (if applicable)
- Number of sales packages per batch number
- Storage conditions
- Nomeco Purchase Order no.
- Delivery date
- Name and address of Approved Site
- Name and address of the Supplier
- Name and address of Nomeco
- Number of temperature monitoring devices (if applicable)

The products listed on the delivery note must be arranged in alphabetical order by product name.

Your delivery may be supported by an electronic delivery advice in EDIFACT format to enable faster and more efficient goods receipt. Please note that a physical delivery note is still required as stated above.

4.2. Unit Content List

4.2.1. Each delivery shall be followed by a unit content list for each carton and/or pallet.

4.2.2. As a minimum, the following shall be clearly stated on the unit content list:

- Package item number (typically the Nordic item number)
- Name, pharmaceutical form and strength of the product
- Batch number (must match the one coded in the 2D data matrix, if covered by FMD)
- Expiry date (if applicable)
- Number of sales packages per batch number
- Storage conditions
- Reference number
- Delivery date
- Name and address of Approved Site
- SSCC[4] bar code (if information via EDIFACT)

[4] The SSCC bar code, Serial Shipping Container Code, is used to identify logistical units

4.3. Waybill

4.3.1. Each delivery must be accompanied by a waybill covering all delivered products.

If only an electronic waybill is available from the haulier, it must be possible to add signatures and additional comments upon delivery. Furthermore, it must be possible to obtain a copy of the waybill, for example in case of breakage or delivery issues.

4.4. Dangerous Goods

4.4.1. All deliveries containing products categorised as dangerous goods must be accompanied by required transportation documentation in accordance with applicable regulations for dangerous goods.

5. Labelling and Packaging

5.1. Labelling of Consignment

5.1.1 All transport cartons and pallets must be clearly marked with the Supplier's name and be free from old and irrelevant labels and markings.

5.1.2 The following information must be clearly stated on the label attached to each transport carton and/or pallet:

- Package item number (if country specific packages occur with the same Nordic item number, it must be clearly stated to which country the product is intended)
- Product name, pharmaceutical form and strength
- Batch number
- Expiry date (if applicable)
- Number of sales packages per carton
- Number of sales packages per convenience pack

5.1.3 Transport cartons and pallets containing any of the categories listed below must be clearly marked with visible labels in a colour other than white, placed on all visible sides of the carton and/or pallet. The label text must be printed in a font size of at least 50 points or four times larger than the surrounding text on the carton/pallet.

- **Cold storage**: Products requiring cold storage must be marked with a label such as "COLD" or a thermometer symbol indicating "2–8°C".
- **Frozen storage**: Products requiring frozen storage must be marked with a label such as "FREEZE" or a thermometer symbol indicating "below -18°C".
- **Dangerous goods**: Must be labelled in accordance with applicable legal requirements for the transportation of dangerous goods.
- **Cytostatic products**: Must be labelled with the text "CYTOSTATIC"
- **Mixed transport cartons**: Cartons containing different item numbers, expiry dates, and/or batch numbers must be labelled with "MIXED CARTON". This also applies to cartons with similar products in different package sizes.
- **Partial transport cartons**: Cartons that are not completely full must be labelled with "PARTIAL".

5.2 Bar Codes

Products

5.2.1 All sales packages subject to the Falsified Medicines Directive (FMD) must be labelled with a 2D Data Matrix containing the following four elements[5]:

- Product code (GTIN/NTIN)
- Serial number
- Batch number
- Expiry date

Furthermore, the printed information on the sales package, the details on the delivery note, and the bar code must match the data uploaded to the EMVS (European Medicines Verification System). In addition, the product must be marked as "active" in the EMVS.

5.2.2 If a product is not subject to the Falsified Medicines Directive (FMD), an EAN-13 bar code (including NTIN or GTIN) must be applied to all sales packages. The bar code must contain the necessary information to support handling by Nomeco, hospital pharmacies, and/or retail pharmacies. The bar code must comply with the GS1 General Specifications.

Transport Unit Labelling

5.2.3 If GS1-128 bar codes are used, they must be attached to the outside of each transport carton and/or pallet delivered to Nomeco.

5.2.4 The GS1-128 bar code must comply with the GS1 General Specifications and must include the following data:

- SSCC (Serial Shipping Container Code)
- Item number (GTIN or NTIN included in the EAN-13 bar code)
- Batch number
- Expiry date
- Number of sales packages

[5] After February 9, 2019 EAN-13 bar codes can be removed from the sales packages.

5.3. General Requirements to the Packaging

5.3.1. Packaging and packaging materials must be designed to protect products from damage, temperature deviations, contamination and harmful environmental influences (e.g. moisture) during transportation and storage.

5.3.2. Product packs must be packed in an optimal way that allows for easy access inside the transport carton. Pallets must be packed to ensure easy identification of products and straightforward verification of quantities. Mixed pallets must be stacked in a way that allows for easy separation, i.e. with the largest quantity placed at the bottom.

5.3.3. All purchase orders must be packed with separate pallets or cartons per distribution centre (Copenhagen, Odense or Aarhus) if specified, regardless of whether delivery is made centrally to Copenhagen or directly to the respective sites. The delivery location will be specified on the purchase order and must be strictly followed.

5.3.4. If the Supplier is unable to deliver the full quantity of a purchase order across all distribution centres, the available quantity of each item number must be delivered proportionally as follows: Copenhagen 40%, Odense 20% and Aarhus 40%.

5.3.5. Wherever possible, each item number should be packed in convenience packs of 4, 5, 6, 8, 10, or 12 units (e.g. packages, bottles, jars). Each convenience pack must contain only one (1) batch. The Supplier must inform Nomeco's Purchasing Department of the convenience pack size used for each item number. Products requiring cold or frozen storage conditions shall be packed separately from all other products.

5.4. Packing in Transport Cartons

5.4.1 Each transport carton must contain only one (1) batch per item number.

5.4.2 Mixed transport cartons may contain up to five (5) different item numbers, provided that the carton is clearly labelled with "MIX CARTON".

5.4.3 Similar products (e.g. identical sales packages with different strengths) must be packed in separate transport cartons.

5.5. Packing on Pallets

5.5.1. All delivered pallets must be clean, undamaged, and heat-treated EUR pallets in compliance with ISPM No. 15[6].

5.5.2. The total height of any pallet, including the pallet itself, must not exceed 120 cm. The total weight must not exceed 800 kg per pallet.

5.5.3. All pallets must be securely wrapped and no part of the goods may exceed the dimensions of a standard EUR pallet.

5.5.4. Similar products with different batch numbers stacked on the same pallet must be placed in full layers and clearly separate.

5.5.5. Different products stacked on the same pallet must be separated by EUR pallets.

5.5.6. Identical products stacked in multiple layers on the same pallet must be separated by suitable material, such as thick cardboard.

[6] IPPC's International Standards for Phytosanitary Measures, No. 15 (ISPM15)

5.5.7. All pallets containing cold products must have a humidity level below 14%.

5.6. Faulty Deliveries

5.6.1. Nomeco reserves the right to return any faulty deliveries including, but not limited to, over-supply, short expiry, or Tender Products delivered too late at the Supplier's expense.

5.6.2. Upon receipt of the products, Nomeco will perform a general inspection of each consignment for visible damage and consistency with the Supplier's delivery note. Any deficiencies or visible damage identified will be reported to the Supplier as soon as possible and no later than one (1) week after receipt of the goods.

5.6.3. In the event of any hidden damage (e.g. breakage not visible at the time of delivery) is identified at a later stage, Nomeco will notify the Supplier without undue delay after the discovery. The Supplier must replace or remedy the affected products upon notification.

5.7. Quarantine

5.7.1. Nomeco may place products in quarantine upon delivery and goods receipt, in the event of significant issues, including but not limited to:

- Missing and/or incomplete documentation
- Visible external damage
- Products delivered in breach of temperature requirements
- Non-compliance with GDP regulations
- Non-compliance with FMD regulations

5.8. Logger and Temperature Handling

5.8.1. If the delivery contains temperature loggers, this must be clearly indicated on the relevant pallets or cartons. If not properly marked, Nomeco cannot guarantee that the logger will be read.

5.8.2. Nomeco will handle the reading of temperature loggers in accordance with Nomeco's current price list and a valid Temperature Monitoring Device Agreement (TMD Agreement) between the Supplier and Nomeco.

6. Invoicing/Crediting

6.1. Receipt of Invoice

6.1.1. Upon request from Nomeco, invoices for Nomeco's purchases must be submitted in electronic format via EDIFACT. Until EDIFACT integration is established between the Supplier and Nomeco, all invoices must be submitted in PDF format to invoice@nomeco.dk. Following a request from Nomeco, the Supplier is obliged to implement EDIFACT invoicing.

6.1.2. The Supplier must issue and submit one (1) invoice per purchase order.

6.2. Invoice/Credit Note Content and Formatting

6.2.1. The invoice must contain the following information:

- Nomeco's purchase order number
- Product name
- Nordic item number
- Number of packages per item number
- Price per item number
- Price per line

Products must be listed in alphabetic order.

6.2.2. The invoice date must correspond to the actual date of delivery at Nomeco.

Contact information

Delivery address

Nomeco A/S
Goods Receipt Department
Gate 1, 2 and 3
Scandiagade 35
2450 Copenhagen SV
Denmark

Email: vmtdrift@nomeco.dk
Phone: +45 3614 2142

Monday - Friday
07:00 to 15:00
(Except public holidays)

Nomeco A/S
Goods Receipt Department
True Møllevej 2
8381 Tilst
Denmark

Email: driftkontoraarhus@nomeco.dk
Phone: +45 8745 1531

Monday - Friday
07:00 to 15:00
(Except public holidays)

Nomeco A/S
Goods Receipt Department
Herluf Trolles Vej 142
5220 Odense
Denmark

Email: vmodode1@nomeco.dk
Phone: +45 6315 5588

Monday - Friday
07:00 to 15:00
(Except public holidays)

Nomeco Purchase Department

Nomeco A/S
Purchase Department
Borgmester Christiansens Gade 40
1790 Copenhagen V
Denmark

Email: purchase@nomeco.dk
Phone: +45 3645 4536

Monday - Friday
08:30 to 16:00
(Except public holidays)

Nomeco Commercial Affairs

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Monday - Friday
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(Except public holidays)