

CONDITIONS FOR DELIVERIES to Nomeco A/S (pharmaceuticals)



As Nomeco's Supplier you are requested to follow the below stated directives regarding deliveries of *pharmaceuticals* to Nomeco. The following Conditions for Deliveries (CfD) exists to ensure an optimal goods reception, storage and distribution of your products to minimise the risk of errors and reduce time to market.

All questions regarding the conditions can be addressed to Nomeco Commercial Affairs by email wholesale@nomeco.dk.

When conditions are not complied with, Nomeco will invoice according to current price list.

1. Information supplied by the Supplier prior to delivery

- 1.1 The Supplier must inform about any new product via productinfo@nomeco.dk using the template available at www.nomeco.dk/en/tenders - minimum 13 days before the product is registered at DKMA¹. For products categorised as dangerous goods, the Supplier must supply the safety data sheet of the products in accordance with relevant regulation.²
- 1.2 The Supplier's delivery site must be approved and registered with Nomeco prior to delivery. The Supplier must ensure that Nomeco at all times has an updated list of the Supplier's delivery sites approved by the Supplier before delivering products to Nomeco ("Approved Sites"). A disclosure document can be requested at wholesale@nomeco.dk.
- 1.3 For deliveries containing pharmaceutical products arriving to Nomeco from outside Denmark, the relevant control report per batch must be uploaded in "Document Portal" 48 hours prior to delivery.
- 1.4 If the Supplier gets access to "Document Portal", an Administrator must be appointed. The Administrator should preferably be a Qualified Person, Qualified Person Delegate, Responsible Person, or any other quality responsible person at the Supplier. The Administrator must confirm the access of any Supplier personnel to "Document Portal. A yearly review of the user access must be performed based on a list generated by Nomeco to the Supplier. If an import control must be performed for pharmaceuticals delivered to Nomeco from outside of Denmark, Nomeco will perform an import control on behalf of the Supplier.
- 1.5 Nomeco will perform the import control according to Nomeco's current price list.
- 1.6 If applicable, the Supplier is responsible for updating the EMVS with their appointed "Designated Wholesaler." If products are delivered directly from the MAH, the "Designated Wholesaler" field does not need to be completed.
- 1.7 The Supplier is responsible for uploading the serial numbers to EMVS and ensuring they are available in the national system (DMVO) upon delivery of the Products to Nomeco.

¹ Please be advised that physical products to be handled and shipped by Nomeco must not exceed the specified dimensions. For ambient products, the maximum allowable dimensions are H265*W408*D265 cm., while cold products must not exceed H160*W300*D185 cm.

² ADR: for road transportation, IMDG: for international sea transportation, RID: for international railway.

2. Order processing

2.1. Ordering

2.1.1. Nomeco aims to place orders via EDI in which case the Supplier shall receive the order via EDI. The Supplier is obliged to immediately either confirm the order placed by Nomeco or in case the order cannot be accommodated to inform Nomeco of the inability to comply with the order as well as expected delivery for the ordered products that cannot be delivered.

2.1.2. Orders are placed at intervals and volumes reflecting the demand for the Supplier's products as forecasted by Nomeco (and the pharmacies). The Supplier is, at any time, welcome to contact Nomeco's Purchase Department, if the interpretation of the ordered amount does not match the expectations of the Supplier.

Order types

Order type	Definition
Normal Order	Orders in separately agreed order and delivery flow
Tender Order	Orders of products active in the A, B and C price classification in the two weeks tender period in Medicinpriser ("Tender Products")
Rush Order	Orders requiring short delivery time

2.1.3. The Supplier shall on a regular basis inform Nomeco's Purchase Department of the number of packages in the convenience pack, in the transport carton, on a pallet and/or on a pallet layer per Nordic item number. In return, Nomeco will strive to place orders equivalent to whole transport cartons, pallets or pallet layers and multiple convenience packs.

2.1.4. Nomeco places an order for each of Nomeco's distribution centres.

2.2. Fill Rate

2.2.1. Fill Rate, Nomeco's measurement of the supplier's ability to deliver the full amount of ordered quantity at the requested delivery time, is calculated per item number per purchase order line for each of the distribution centres.

The Supplier shall deliver all products placed in one order by Nomeco in one delivery and deliver a fill rate of minimum 97%.

2.3 Back Orders

2.3.1 The Supplier is obliged to, as soon as possible, inform Nomeco's Purchase Department if a product is in back order or for any other reason cannot be delivered fully or partly within the time of delivery.

2.3.2. Back orders shall be delivered to Nomeco without undue delay. Nomeco shall be notified of the new time of delivery. The received back order information can be informed to any of Nomeco's customers.

2.3.3. Nomeco reserves the right to cancel back orders and/or delayed deliveries entirely or partly.

2.3.4 An overview of the Supplier's open orders at Nomeco is available in 'Open Orders³.' It is the Supplier's responsibility to stay informed about own open orders and ensure that Nomeco is promptly provided with an expected delivery date for registration in the system. Please note that the expected delivery date must be defined as the date on which the product is delivered to Nomeco. The current registered expected delivery date is also to be found in "Open orders".

³ The Open Orders platform is scheduled for launch in 2025 with supplier onboarding taking place throughout the rollout.

3. Inbound deliveries

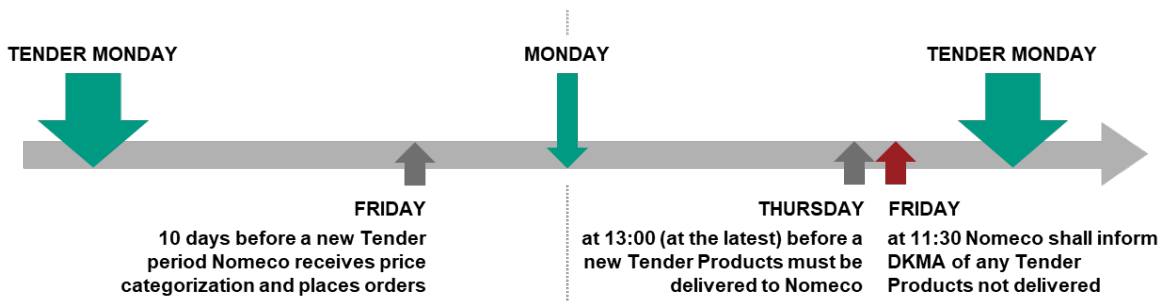
3.1. Time of Delivery

3.1.1. Products shall be delivered to Nomeco according to an individual delivery schedule agreed upon separately between Nomeco’s Purchasing Department and the Supplier, with at least one delivery day per week. In the event no separate delivery schedule has been agreed upon, the Standard Delivery Schedule below shall apply.

Standard Delivery Schedule

Order type	Delivery lead time	Latest delivery
Normal Order	Maximum 2 business days	Monday-Friday 7:00-15:00 (except public holidays)
Tender Order	Maximum 4 business days	Thursday 13:00 - the week before a new price list (except public holidays where delivery should be Wednesday)
Rush Order	Within 24 hours from time of order unless otherwise agreed	Monday-Friday 7:00-15:00 (except public holidays)

3.1.2. If a delivery is delayed or for other reasons cannot be delivered within these hours, Nomeco’s Purchase Department shall be contacted. Nomeco’s Purchase Department will decide whether the products are to be delivered the relevant day or if they have to wait until the following day.



3.1.3. Delivery of Tender Products on Friday (after tender deadline) before a new official price list shall be separately agreed with Nomeco’s Purchase Department no later than Thursday. Deliveries of Tender Products on Friday that have not been agreed upon can be rejected upon delivery.

4. Documents following the delivery

4.1. Delivery Note

4.1.1. Each delivery shall be accompanied by minimum one delivery note and be clearly marked or placed visible on the physical shipment. An additional individual delivery note must be issued for products requiring ambient, cold and frozen storage.

4.1.2. As a minimum, the following shall be clearly stated on the delivery note:

- Package item number (normally Nordic item number)
- Name, form and strength of the product
- Batch number (the same as coded in 2D data matrix, if covered by FMD)
- Expiry date (if relevant)
- Number of sales packages per batch number
- Storage conditions
- Nomeco Purchase Order no.
- Date
- Name and address of Approved Site
- Name and address of the Supplier
- Name and address of Nomeco
- Number of temperature monitoring devices (if relevant)

The products shall be listed in alphabetic order by product name.

Your delivery can also be supported by an electronic (EDIFACT) delivery advice securing a faster and more efficient goods reception. Please note that a physical delivery note is still required as stated above.

4.2. Unit content list

4.2.1. Each delivery shall be followed by a unit content list for each carton and/or pallet.

4.2.2. As a minimum, the following shall be clearly stated on the unit content list:

- Package item number (normally Nordic item number)
- Name, form and strength of the product
- Batch number
- Expiry date (if relevant)
- Number of sales packages per batch number
- Storage conditions
- Reference number
- Date
- Name and address of Approved Site
- SSCC⁴ bar code (if information via EDIFACT)

⁴ The SSCC bar code, Serial Shipping Container Code, is used to identify logistical units

4.3. Waybill

4.3.1. Each delivery shall be accompanied by a waybill covering the delivered products.

If only electronic waybill is available from hauler, it must be possible to add signatures and additional comments to the delivery. Furthermore, it must be possible to receive a copy of the waybill if e.g., a breakage is noticed.

4.4. Dangerous goods

4.4.1. All deliveries containing products categorised as dangerous goods shall be accompanied by required transportation documents for dangerous goods.

5. Labelling and packing of the products

5.1. Labelling of consignment

- 5.1.1 Transport cartons and pallets shall be marked with the Supplier's name and be free from old and irrelevant labels and markings.
- 5.1.2 The following shall be clearly stated on a label on each transport carton and/or pallet:
- Package item number (if country specific packages occur with the same Nordic item number, it must be clearly stated to which country the product is intended)
 - Name, form and strength of the product
 - Batch number
 - Expiry date (if relevant)
 - Number of sales packages in carton
 - Number of sales packages in convenience pack
- 5.1.3 Transport cartons and pallets containing the following shall be clearly marked, by means of visible labels with a colour other than white placed on all visible sides of the transport cartons and/or pallets. The size of letters shall be minimum 50 point or 4 times larger than other text on the transport carton and/or pallet:
- **Cold storage:** Products requiring cold storage conditions shall be marked with e.g. "COLD" or a symbol of a thermometer "2-8°C"
 - **Frozen storage:** Products requiring frozen storage conditions shall be marked with e.g. "FREEZE" or a symbol of a thermometer "below -18°C"
 - **Dangerous goods:** Shall be marked according to relevant law requirements
 - **Cytostatic products:** Shall be marked with "CYTOSTATIC"
 - **Mixed transport cartons:** Transport cartons containing different item numbers, expiry dates and/or batch numbers must be marked with "MIXED CARTON". This also applies to cartons containing similar products with different package sizes.
 - **Partial transport cartons:** Transport cartons not completely full must be marked with "PARTIAL"

5.2 Bar codes

Products

5.2.1 All packages covered by the Falsified Medicines Directive shall be marked with a 2D Data Matrix containing the following four elements:⁵

- Product Code (GTIN/NTIN)
- Serial number
- Batch number
- Expiry date

Furthermore, the print on the package, information on the delivery note and bar code must be in accordance with the uploaded data in EMVS (European Medicines Verification System) as well as the product must be “active” in the EMVS as well.

5.2.2 If packages are not covered by the Falsified Medicines Directive, an EAN-13 bar code (including NTIN or GTIN) containing information to be used in connection with the handling of the products by Nomeco, hospital pharmacies and/or pharmacies shall be placed on all packages according to the GS1, General Specification Standard.

Transport unit

5.2.3 If GS1-128 bar codes are used, they shall be placed on the outside of each transport carton and/or pallet delivered to Nomeco.

5.2.4 The GS1-128 bar code must be in compliance with the GS1 General specification standard and shall contain the following information:

- SSCC (Serial Shipping Container Code)
- Item number (GTIN or NTIN included in the EAN-13 bar code)
- Batch number
- Expiry date
- Number of sales packages

⁵ After February 9, 2019 EAN-13 bar codes can be removed from the sales packages.

5.3. General requirements to the packaging

- 5.3.1. The packaging and packaging material must be designed in a way that the products are protected against damage, temperature deviations, contamination and harmful environmental influences (e.g. moisture) during transportation and storage. The onward sales frequency to customers as well as the nature of the products must be taken into account.
- 5.3.2. Product packs must be packed in an optimal way and with easy access to the packs inside the transport carton. Pallets must be packed so that the products are easy to identify, and it is easy to verify the quantity. Mixed pallets must be stacked so that the pallets are easy to split, i.e. with the largest quantity in the bottom of the pallet.
- 5.3.3. Purchase orders shall be delivered per Nomeco's distribution centre in Copenhagen, Odense or Aarhus on separate pallets or cartons.
- 5.3.4. If the Supplier cannot fulfil the total amount of a purchase order for all distribution centres, each item number shall be delivered proportionally to all distribution centres (Copenhagen 40%, Odense 20% and Aarhus 40%).
- 5.3.5. To the extent possible, the Supplier shall wrap each item number in convenience packs of 4, 5, 6, 8, 10 or 12 packages/glasses etc. Each convenience pack shall only contain one (1) batch. The Supplier shall inform Nomeco's Purchase Department of the size of the convenience pack for each item number.
- 5.3.6. Products requiring cold or frozen storage conditions shall be packed separately from other products.

5.4. Packing in transport cartons

- 5.4.1 Each transport carton shall only contain one (1) batch per item number.
- 5.4.2 Mixed transport cartons can be delivered with up to five (5) different item numbers if the transport carton is clearly marked with "MIX CARTON".
- 5.4.3 Products similar to each other (e.g. identical sales packages with different strength) shall be packed in different transport cartons.

5.5. Packing on pallets

- 5.5.1. Any pallets delivered must be clean and undamaged heat-treated EUR pallets according to ISPM No. 15⁶.
- 5.5.2. No pallets must be delivered with a height exceeding 120 cm, including the pallet. The total weight per pallet must not exceed 800 kg.
- 5.5.3. All pallets must be properly wrapped with no elements exceeding the EUR pallet dimensions.
- 5.5.4. Similar products delivered with different batch numbers on the same pallet must be in whole layers and clearly separated.
- 5.5.5. Different products stacked on the same pallet must be separated by EUR pallets.

⁶ IPPC's International Standards for Phytosanitary Measures, No. 15 (ISPM15)

- 5.5.6. Same products stacked on the same pallet in layers must be separated by suitable material, e.g. thick cardboard.
- 5.5.7. All pallets containing cold Products must have a humidity level below 14 %.

5.6. Faulty deliveries

- 5.6.1. Nomeco reserves the right to return faulty deliveries (including but not limited to over-supply, short expiry and Tender Products delivered too late) with all expenses paid by the Supplier.
- 5.6.2. After receipt of the products, Nomeco shall carry out a general check on each consignment for outer or hidden damage and consistency with the Supplier's delivery note. Any deficiencies or visible outer damages found by Nomeco will be reported to the Supplier soonest possible and no later than one week after the receipt of the products.

5.7. Quarantine

- 5.7.1. Nomeco shall place products in quarantine upon delivery and goods receipt, e.g. in the following situations:
- Missing or/and incomplete documents
 - Outer visible damages
 - Products delivered inconsistent with temperature requirement
 - Non-compliance with GDP regulations
 - Non-compliance with FMD regulations

5.8. Logger and temperature handling

- 5.8.1. If the delivery contains temperature loggers, it must be clearly marked on the pallets or cartons. If not, Nomeco cannot guarantee reading of the logger.
- 5.8.2. Nomeco will handle reading of the temperature logger according to Nomeco's current price list and a Temperature Monitoring Device agreement (TMD-agreement) between the Supplier and Nomeco.

6. Invoicing/Crediting

6.1. Receipt of invoice

6.1.1. Upon request from Nomeco, the invoice for Nomeco's purchase shall be forwarded to Nomeco in electronic form via EDIFACT. Until EDIFACT is established between the Supplier and Nomeco, all invoices shall be forwarded to Nomeco in PDF format to invoice@nomeco.dk. Following a request from Nomeco, the Supplier is obliged to ensure employment of EDIFACT without delay.

6.1.2. The Supplier shall forward only one (1) invoice per order.

6.1.3. For further information on how to exchange electronic invoices with Nomeco, please contact Nomeco's Purchase Department.

6.2. The invoice/credit note

6.2.1. The invoice shall contain the following information:

- Nomeco's purchase order number
- Product name
- Nordic item number
- Number of packages per item number
- Price per item number
- Price per line

The products shall be listed in alphabetic order.

6.2.2. The invoice date shall be equivalent to the date of delivery at Nomeco.

6.2.3. The supplier shall ensure that the required information on the invoice received by Nomeco is both correct and complete.

Contact information

Delivery address

Nomeco A/S
Goods Receipt Department
Gate 1, 2 and 3
Scandiagade 35
2450 Copenhagen SV
Denmark

Email: vmtdrift@nomeco.dk
Phone: +45 3614 2142



Monday - Friday
07:00 to 15:00
(Except public holidays)

Nomeco A/S
Goods Receipt Department
True Møllevej 2
8381 Tilst
Denmark

Email: driftkontoraarhus@nomeco.dk
Phone: +45 8745 1531



Monday - Friday
07:00 to 15:00
(Except public holidays)

Nomeco A/S
Goods Receipt Department
Herluf Trolles Vej 142
5220 Odense
Denmark

Email: vmodode1@nomeco.dk
Phone: +45 6315 5588



Monday - Friday
07:00 to 15:00
(Except public holidays)

Nomeco Purchase Department

Nomeco A/S
Purchase Department
Borgmester Christiansens Gade 40
1790 Copenhagen V
Denmark

Email: purchase@nomeco.dk
Phone: +45 3645 4536



Monday - Friday
08:30 to 16:00
(Except public holidays)

Nomeco Commercial Affairs

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Phone: +45 3645 4536



Monday - Friday
08:30 to 16:00
(Except public holidays)